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**SECTIONS 4 – RATES AND CHARGES**

**4.1 Basic Local Exchange Service**

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Issued by: Joe Mattausch, President  
1114-F South Winter Street,  
Adrian, Michigan 49221

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**SECTION 4 - RATES AND CHARGES, CONT'D.****4.1 Basic Local Exchange Service, Cont'd.****Coordinated Conversion of Service**

Residence, per service order;  
nonrecurring charge in addition  
to primary charge in Section 4.2 below \$ 45.00

Business, per service order;  
nonrecurring charge in addition  
to primary charge in Section 4.2 below \$ 45.00

There is no recurring charge for either service.

**Coordinated Hot-Cut Conversion of Service**

Residence, per service order;  
nonrecurring charge in addition  
to primary charge in Section 4.2 below \$ 75.00

Business, per service order;  
nonrecurring charge in addition  
to primary charge in Section 4.2 below \$ 75.00

There is no recurring charge for either service.

**SECTION 4 - RATES AND CHARGES****4.2 Service Charges****4.2.1 Service Ordering Charge - Multi Element Charges**

(A) Primary - For connecting new or additional Access lines.

Nonrecurring Charge

Residence, per service order	\$ 50.00
Business, per service order	\$ 50.00

(B) Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Residence, per service order	\$ 25.00
Business, per service order	\$ 25.00

(C) Record - For record type orders affecting directory listings.

Residence, per service order	\$ 15.00
Business, per service order	\$ 15.00

**4.2.2 Access Line Connection Charge**

(A) Per Access line or Trunk - Residence

(1) Central Office Work Charge	\$ 200.00
(2) New Line Connection Charge	\$ 35.00

(B) Per Access Line or Trunk - Business

(1) Central Office Work Charge	\$ 200.00
(2) New Line Connection Charge	\$ 35.00



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 1114-F South Winter Street, Adrian, Michigan 49221

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.2 Service Charges, Cont'd.**

**4.2.3 Restoration Charge**

(A) Temporary Suspension at Customer's Request

Nonrecurring Charge

(1) Residence

Secondary Service Ordering Charge, per  
Customer request \$ 30.00

Charge per Telephone Number Restored \$ 25.00

(2) Business

Secondary Service Ordering Charge, per  
Customer request \$ 30.00

Charge per Telephone Number Restored \$ 25.00

(B) Nonpayment or Shutoff

In the event service is temporarily interrupted pursuant to Section 2.5.6 of this tariff, such service will be restored upon compliance with all requirements of Section 2.5.6 or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

(1) Residence

Secondary Service Ordering Charge, per request \$ 30.00

Charge per Telephone Number Restored \$ 25.00

(2) Business

Secondary Service Ordering Charge, per request \$ 30.00

Charge per Telephone Number Restored \$ 25.00



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SECTION 4 – RATES AND CHARGES, CONT'D

4.3 Lifeline Program

The Lifeline program provides assistance for eligible Residential customers. The discount on the monthly rate for residential exchange service for qualified lifeline customers shall be \$9.25. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end user common line charge and the basic local exchange rate. The discount on the monthly rate for residential exchange service for qualified Lifeline customers 65 years of age or more shall be \$12.35. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end user common line charge and the basic local exchange rate.

4.3.1 Eligible Customers

1. Lifeline applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing rates and charges for telephone service. (N)
2. In order to be eligible for Lifeline, a residential customer's annual household income must be at or below 150% of the poverty level, as determined by the U.S. Department of Health and Human Services and as approved by the State treasurer or the person must participate in one of the following programs: (C)
  - a. Medicaid,
  - b. Supplemental Nutrition Assistance Program (SNAP) – Food Stamps, (C)
  - c. Supplemental Security Income (SSI),
  - d. Federal Public Housing Assistance/Section 8,
  - e. Low Income Home Energy Assistance Program (LIHEAP). (C)
  - f. National School Lunch Program's free lunch program,
  - g. Temporary Assistance for Needy Families (TANF) aka Family Independence Program. (C)
3. Other services can be provided with Lifeline at applicable rates and charges. (N)
4. Proof of eligibility will be required for all initial lifeline applicants and all lifeline recipients will be required to re-certify every year. (N)

4.3.2 Regulations

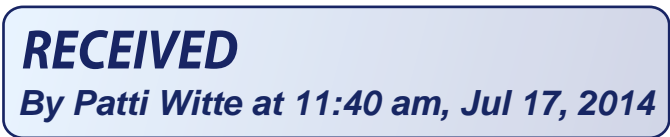
1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline. (N)
2. Lifeline is available only with residential services, excluding foreign exchange service. Lifeline is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
3. A miscellaneous service charge does not apply when Lifeline is added or discontinued to existing service when that is the only work being done.
4. The Lifeline plan will apply after receipt and processing of a completed Lifeline application, including documentation indicating that the household income meets the eligibility standards established above. (N)

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Petersburg, Michigan 49270

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SECTION 4 – RATES AND CHARGES, CONT'D

4.3 Lifeline Program, Cont'd

4.3.2 Regulations, Cont'd

- 5. Customers of Lifeline must notify the Company of any changes, which would affect qualification. Recertification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount will be discontinued and regular rates and charges will apply.

(C)  
(N)  
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(N)

4.3.3 Toll Blocking Service

- 1. Toll blocking service, by customer choice, will be offered free of charge to Lifeline customers. Where a customer voluntarily elects to receive toll blocking service, no deposit may be charged in accordance with Section 2.5.4 of this tariff.
- 2. Toll blocking service will only be provided at the customer's requires. Toll blocking service is defined as a central office service that restricts access to the network. Toll blocking is provided where facilities permit and will not allow 1+, 0+, 0-, 101XXXX, 900, or interzone calls to be completed. Toll blocking does not restrict local calls, calls to intraNPA directory assistance, telephone repair service, 911, or calls to 800 or 950 numbers.
- 3. Participants in Lifeline shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline and have previously been disconnected for nonpayment of toll charges.

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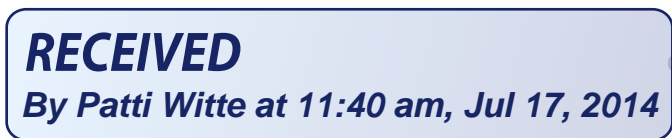
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**SECTION 4 - RATES AND CHARGES, CONT'D.****4.4 Emergency Services**

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing "0".

**4.5 Telecommunications Relay Service**

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

**4.6 Telephone Directory**

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.



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**SECTION 4 - RATES AND CHARGES, CONT'D.****4.7 Call Blocking Service**

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

**4.8 IntraLATA and InterLATA Presubscription****a. Application of Rates**

There will be no charge for a subscriber's initial intraLATA or interLATA toll presubscription selection.

New local service subscribers will be asked to select carriers for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA and interLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA or interLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA and interLATA toll calls.

(C)

(C)



**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.8 IntraLATA and InterLATA Presubscription, Cont'd.**

a. Application of Rates (cont'd)

New subscribers who do not make an intraLATA or interLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA or interLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA and interLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA or interLATA toll carrier, an intraLATA or interLATA presubscription change charge will apply for any change thereafter.

b. IntraLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00

InterLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00

(C)  
 (C)

(N)  
 (N)

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**SECTION 4 - RATES AND CHARGES, CONT'D.****4.9 Rates By Individual Contract Basis (ICB)**

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, the Company will file additional tariff sheets as an amendment to this tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. The Company reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.



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**SECTION 4 – RATES AND CHARGES, CONT'D.**

**4.10 Promotional Offerings**

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4.12.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

**4.11 Operator Assistance**

Per Event \$1.50

**4.12 Directory Assistance**

Per Call \$1.50 (C)

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